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CENTRAL FAX CENTERApplication No. 10/002,744
Information Disclosure Statement

Customer No. 01933

Attorney Docket No. 01701/LH

AUG 23 2005

IN THE UNITED STATES PATENT
AND TRADEMARK OFFICE

Applicant(s): Toshio UENO

CERTIFICATE OF FACSIMILE
TRANSMISSION
TO NO. 1-571-273-8300

Serial No. : 10/002,744

TOTAL PAGES: 4

Filed : November 2, 2001

IDS (2)

For : TECHNICAL SUPPORT SYSTEM
WHICH PERFORMS BOTH AN
ORDINARY SEARCH AND AN
EXTENDED SEARCH OF A
KNOWLEDGE DATABASEI hereby certify that this paper
is being facsimile transmitted to
the Commissioner for Patents
on the date noted below.N. Sahadeo

Nalini P. Sahadeo

Dated: August 23, 2005

Art Unit : 2142

Examiner : Kelvin Y. Lin

INFORMATION DISCLOSURE STATEMENT
UNDER 37 CFR 1.97(c)(2)

08/24/2005 TL0111 00000042 10002744

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

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S I R :

Submitted herewith is a Form PTO/SB/08A listing publications which were cited by the Examiner in an Office Action dated August 3, 2005 in related application Serial No. 10/002,745.

A form 2038 is enclosed to cover the USPTO fee of \$180.00 as set forth under 37 CFR 1.17(p) for filing an IDS at this stage of prosecution (after a first Office Action; 37 CFR 1.97(c)(2)). Authorization is given to charge any additional fees which may be required, or to credit any overpayment, to Account No. 06-1378.

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It is respectfully requested that the publications listed on the attached form PTO/SB/08A be considered, and it is respectfully requested that an initialed copy of the Form PTO/SB/08A be returned to indicate that these publications have been considered and made of record.

Respectfully submitted,

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INFORMATION DISCLOSURE STATEMENT BY APPLICANT		Application Number	10/002,744					
		Filing Date	November 2, 2001					
		First Named Inventor	Toshio UENO					
		Group Art Unit	2142					
		Examiner Name	Kelvin Y. Lin					
Sheet	1	of	1	Attorney Docket Number	01701/LH			
U.S. PATENT DOCUMENTS								
Exam. Inits ¹	Cite No ¹	Document Number	Kind Code ²	Name of Patentee or Applicant	Publication Date MM-DD-YYYY			
		5,197,005	A	SHWARTZ et al	03-23-1993			
		5,446,883	A	KIRKBRIDE et al	08-29-1995			
		6,766,320	B1	WANG et al	07-20-2004			
FOREIGN PATENT DOCUMENTS								
Exam Inits	Cite No ¹	Office ³	Document Number ⁴	Kind Code ⁵	Name of Patentee or Applicant	Publication Date MM-DD-YYYY	Relevant Portion	T ⁶
Examiner Signature					Date Considered			

* EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

¹ Unique citation designation number. ² See kinds of U.S. Patent Documents. ³ Enter Office that issued the document, by the two-letter code (WIPO Standard ST.3). ⁴ For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document. ⁵ Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST. 16 if possible. ⁶ Mark here if English translation is attached.

DATE MAILED: August 23, 2005